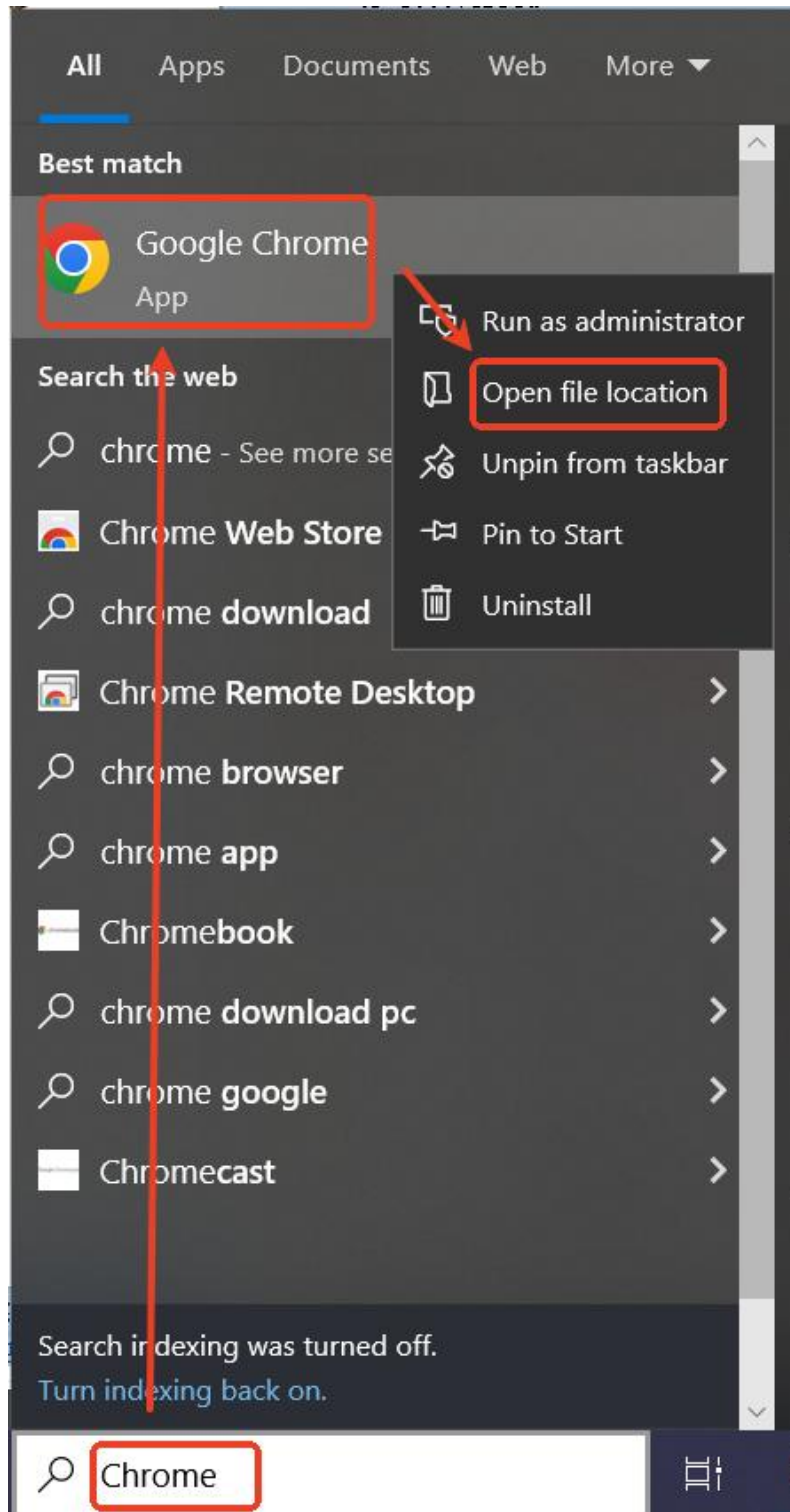
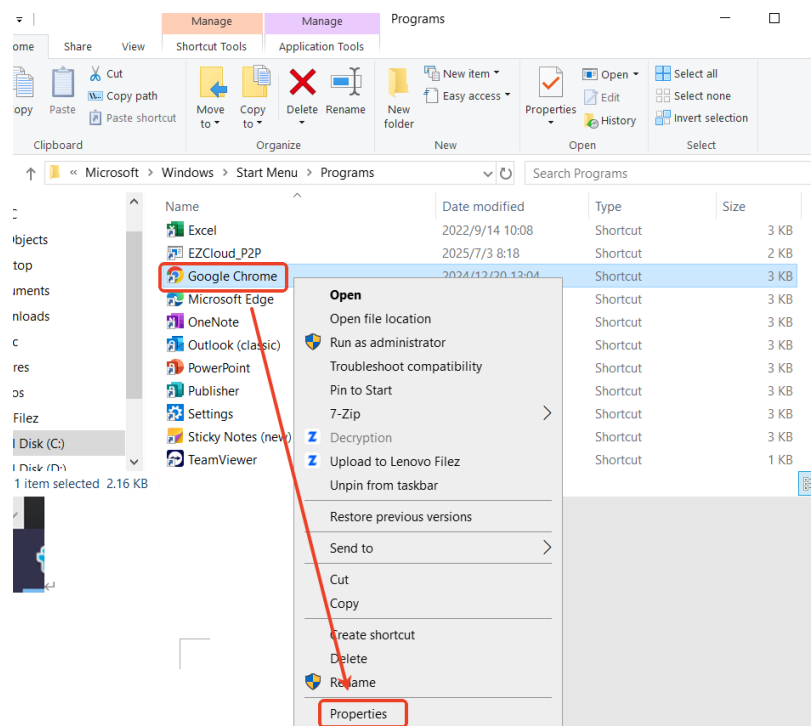


Recently the new Chrome 139 version introduced a black screen/white screen problem for CCTV systems which uses plugin to live view on Chrome browser, below steps can help bypass the Chrome problem before Google Chrome release a new version Chrome to fix it permanently.

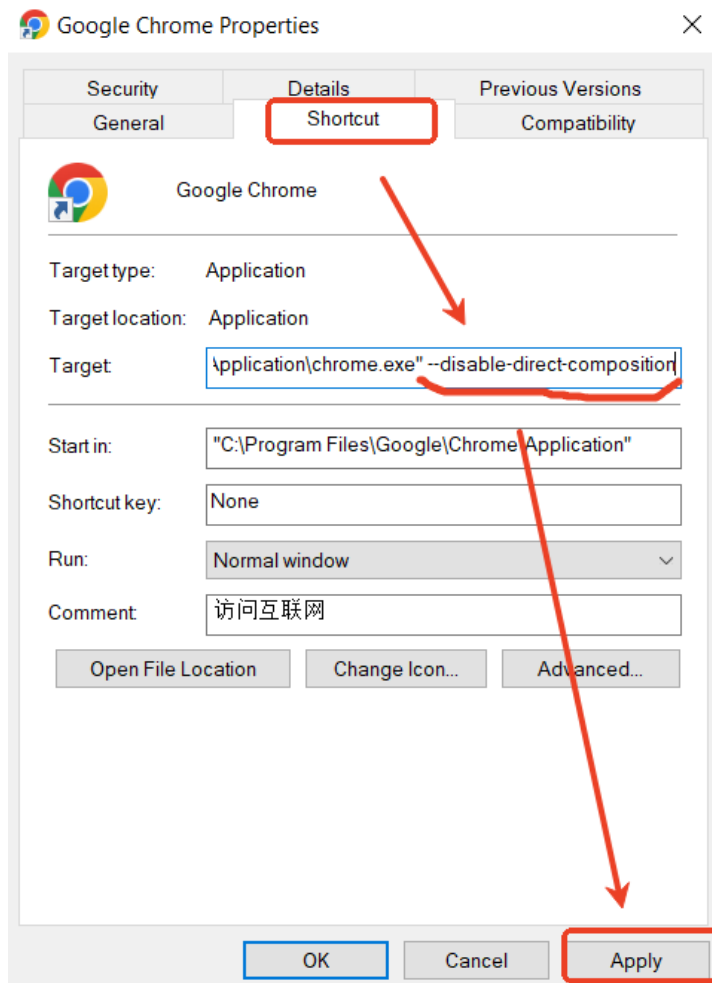
Step 1. On the PC, go to the search bar and search for **Chrome**, right click on the **Google Chrome** software and go to **Open file location**.



Step 2. Right click the *Google Chrome* shortcut, and then go to *Properties*.



Step 3. Go to *Shortcut*, type in ‘*--disable-direct-composition*’ at the end of the *Target* box, then click on *Apply*. Please pay attention that there is a space in front of *--disable-direct-composition*.



Step 4. Close the Chrome software. And please also go to Task Manager to end all tasks related to Google Chrome.

Step 5. Open the Chrome browser again and test how it works.

Note:

If configuring "--disable-direct-composition" doesn't work, please try the following:

1. Check if you have multiple browser icons, such as one on the desktop and one in the taskbar. You need to configure both for this to work.
2. There may be residual background processes in the browser. After configuring the configuration, you may not have actually restarted the browser. In Task Manager, go to Details, right-click chrome.exe, and then end the process tree. Then reopen the browser.
3. Restart your PC.