**TSG: DIPaio 5000 changing MAC address results into invalid expansion licences**

No ratings

This article will guide you how to remedy invalid expansion licences on your Bosch Divar IP 5000 all in one.

**Error indication**

Dispite that the registration of your additinal purchased licencens has been completed successfully. The licecens may become invalid  after a  following reboot. This behaivor is caused by switching the MAC address of your teaming interface.

**Solution**

In order to prevent such behavior or even to revoke your licences as they are already invalid,

please perform the follwing steps:

**Step 1**

Download the attachment [MacAddress.zip (2 KB)](https://community.boschsecurity.com/varuj77995/attachments/varuj77995/bt_community-tkb-video/386/1/MacAddress.zip) and provide it locally to your DIP all in one

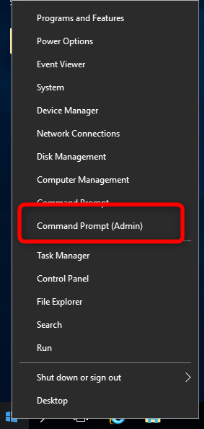
 Step 2

Unzip the archiv, it should extract two files (setMacAddress.cmd  / setMacAddress.vbs)

please do not alter or move the files!

Step 3

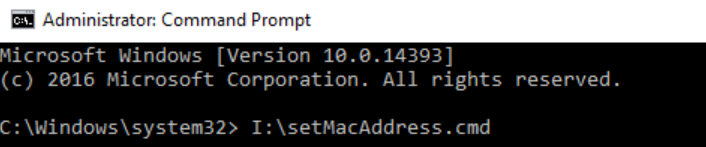
Open the command promt (CMD) as adimistrator, e.g.  right-click on the windows button and click on Command Promt (Admin)



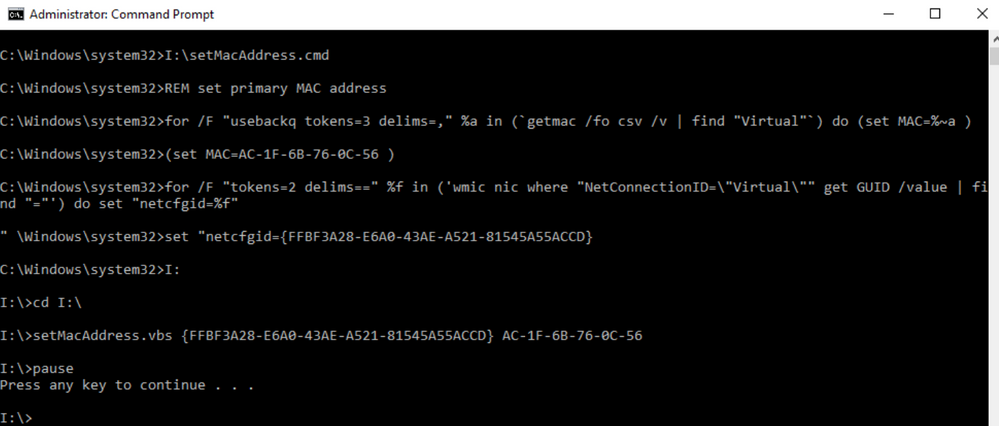
Step 4

Run the "setMacAddress.cmd",  for this purpose navigate to the location where you have stored the unzipped files  and call   the "setMacAddress.cmd"  file

*YOURPATH\setMacAddress.cmd* and hit enter



 Step 5

Press the spacebar to continue, after the cursor is blinking again you can close the CMD

Step 6

Reboot your device, in order to complete the task.