

# MorphoManager Update

How to do a MorphoManager software update



16/12/2019



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Presentation or part title

# Back up MorphoManager database

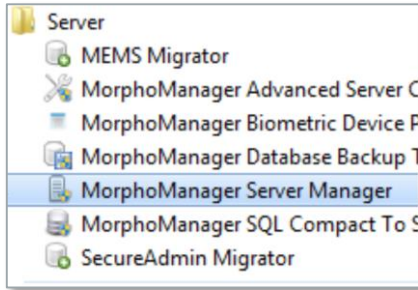
16/12/2019



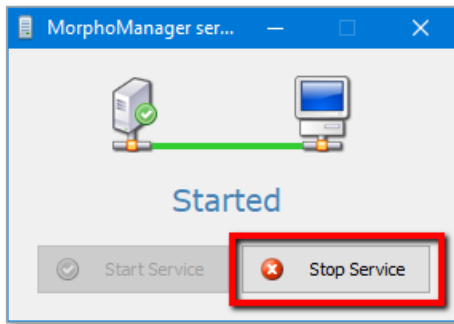
# Stop the MorphoManager Server

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## 1. Open MorphoManager Server Manager



## 2. Stop the MorphoManager server service



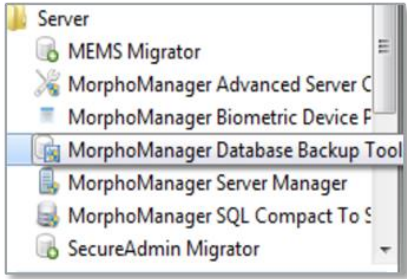
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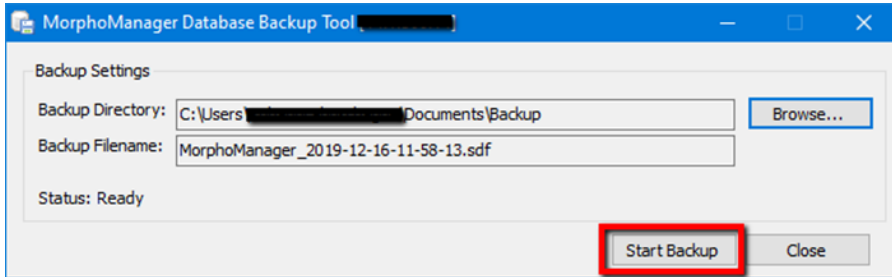
# Make a back-up of a CE database

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## 1. Open MorphoManager Database Backup Tool



## 2. Start Backup

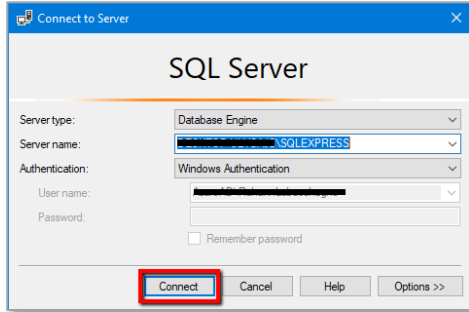


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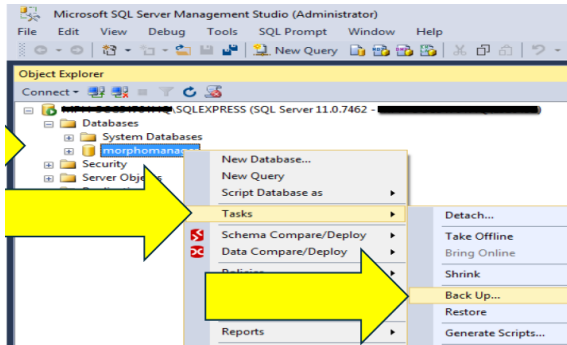


# Make a back-up of a SQL database (consult with a DBA if necessary)

1. Open Microsoft SQL Server Management Studio and connect to the server



2. Right click the MorphoManager database, select Tasks, then select Back Up





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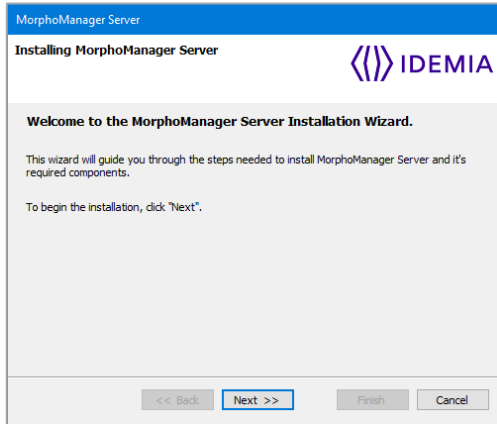
# Download and update MorphoManager

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# Download and Update MorphoManager Server

1. Download the MorphoManager Server Setup file from <https://www.morphomanager.com/>
2. Run the MorphoManager Server Setup and follow the instructions in the installation wizard

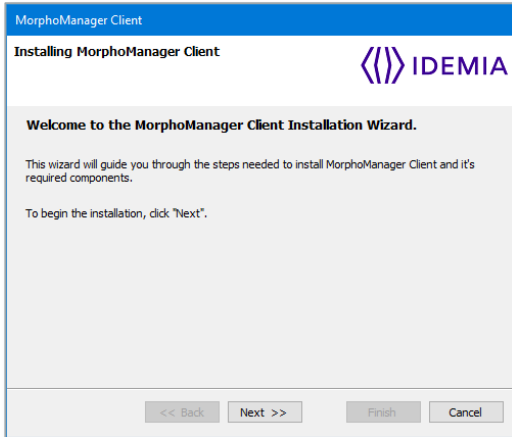


3. Click Finish to complete the installation.
4. If the installation failed, do not continue and contact Idemia Support.



# Download and Update MorphoManager Client

1. Download the MorphoManager Client Setup file from <https://www.morphomanager.com/>
2. Run the MorphoManager Client Setup and follow the instructions in the installation wizard



3. Click Finish to complete the installation.
4. If the installation failed, do not continue and contact Idemia Support.





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# Run MorphoManager Client and Register

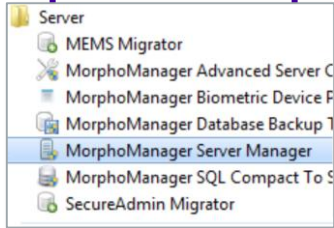
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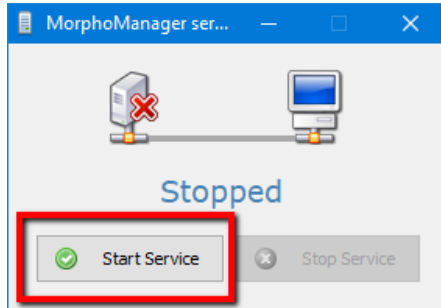


# Start the MorphoManager server service

## 1. Open the MorphoManager Server Manager



## 2. If the server is “Stopped” click the Start Service button

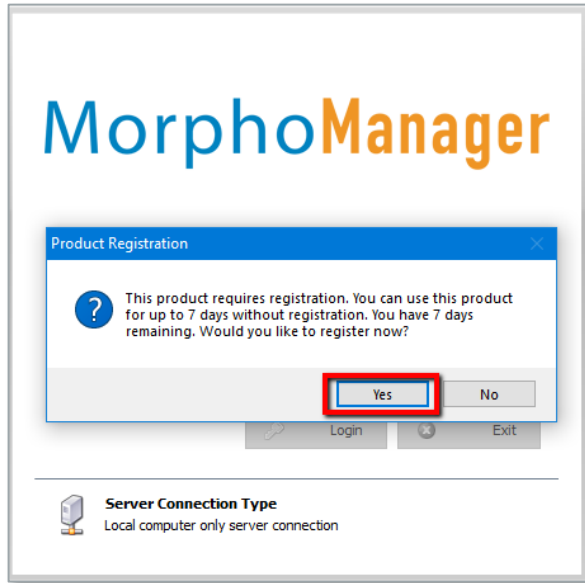


## 3. If the service does not start, do not proceed and contact Idemia Support

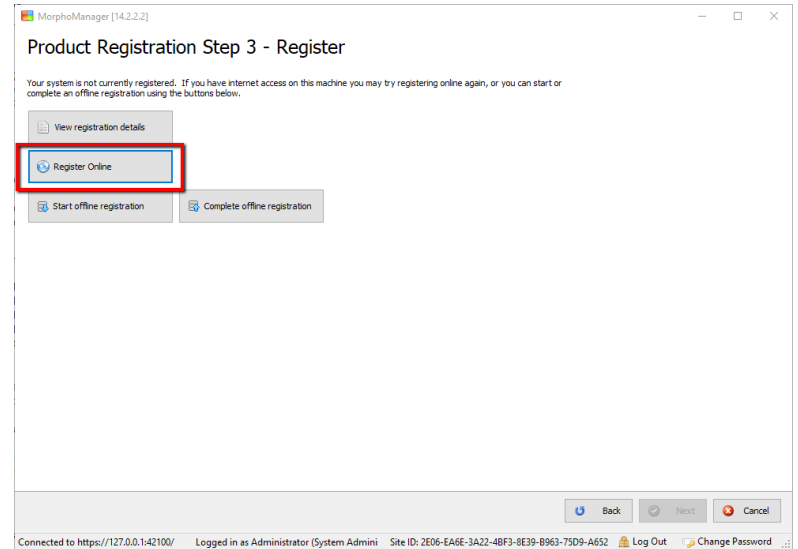


# Open MorphoManager Client and Register Online

1. Open MorphoManager Client and log in. You will be prompted to register the product. Click Yes



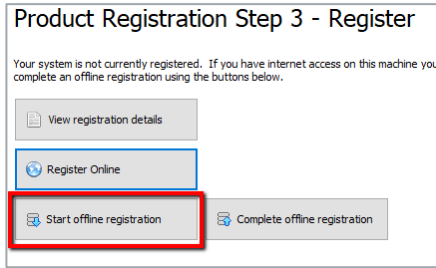
2. Click Register Online to complete the registration





# Register offline if necessary

1. If you don't have internet access, click the “Start offline registration” button



2. Follow the prompts to save a registration request file.
3. Send this file to Idemia Support and wait for a registration response file.
4. Once you have the response file, return to the Product Registration Step 3 page and click the “Complete offline registration” button.
5. Follow the prompts to load the response file.
6. You should see a Registration success page.
7. Click Finish