

AxiomVR4[™] Install Setup

2 Automatic Road, Suite 108 Brampton, Ontario Canada L6S 6K8

Number: 85 AxiomVR4[™] Installation/Uninstallation

PC Requirements

Before you install AxiomVR4[™], make sure that your computer's configuration meets the following **minimum** requirements:

Server

Requirement	Description
Operating system ¹	Windows 8.1, Windows 10, Server 2012, Server 2012R2, Server 2016 and Server 2019
Microprocessor	i5 Processor or higher. i7 (recommended)
Memory	8GB (minimum), 16GB (recommended)
Hard disk space	10Gb (Installation), 200Gb free space (to run)

Client

Requirement	Description
Operating system ¹	Windows 8.1, Windows 10, Server 2012, Server 2012R2, Server 2016 and Server 2019
Microprocessor	i5 Processor or higher. i7 (recommended)
Memory	8GB (minimum), 16GB (recommended)
Hard disk space	5GB(Installation)

SQL Server

Must have SQL Server 2014, 2016, 2017 or 2019 already installed on your machine to proceed for AxiomVR4[™] Enterprise installation depending upon Operating systems' requirements.

¹ Only 64 bit operating systems are supported, 'Home' versions of operating systems are not supported and all operating systems should be up to date with windows updates.

AxiomVR4[™] Professional Version Server Installation

Load the CD and run the Setup as administrator from the AxiomVR4 folder.



Depending upon the Operating system of the machine, it will open up a window showing the pending installations required for installation of AxiomVR4 Server



Click on *Install* to start installing Microsoft .Net framework 4.7.2, which is a prerequisite for installing Microsoft SQL Server 2017

xiomServe	r - InstallShield Wizard
ک Ax be	iomServer requires the following items to be installed on your computer. Click Install to gin installing these requirements.
Status	Requirement
Installing	Microsoft .NET Framework 4.7.2 Full
Pending	Microsoft SQL Server 2017 Express for AxiomV (x64)
Installing M	licrosoft .NET Framework 4.7.2 Full
	Install Cancel

After the installation of .Net framework 4.7.2, it may require the reboot of machine depending upon the Operating system of the machine.

domServ	er - InstallShield Wizard xiomServer requires the following items to be egin installing these requirements.	installed on your comp	uter. Click Install to
Status	Requirement		
Installing	Microsoft .NET Framework 4.7.2 Full		
	The installation of AxiomServer requined with the installation of AxiomServer requined with the installation of the installati	res a reboot. Click Ye	es to restart
		Yes	No
nstalling M	Microsoft .NET Framework 4.7.2 Full		
		Install	Cancel

 AxiomServer - InstallShield Wizard

 AxiomServer requires the following items to be installed on your computer. Click Install to begin installing these requirements.

 Status
 Requirement

 Pending
 Microsoft SQL Server 2017 Express for AxiomV (x64)

 Install
 Cancel

After the reboot, click on Install for installing SQL Server 2017

Extract the files to successfully install SQL server 2017.

tatus Re	quirement			
nstalling Mid	rosoft SQL Server 2017 Express for	AxiomV (x64)		
5				
			100	
	Choose Directory For Extracted	l Files	×	
	Choose Directory For Extracted F	iles		
talling Micro	CISQL	103		

It is advisable to extract the SQL files to an empty folder on desktop or C drive.

Once SQL server 2017 installation succeeds, it will continue to install CodeMeter, which is a third party installation to manage Licensing.

AxiomServer ·	- InstallShield Wizard
Axio begin	mServer requires the following items to be installed on your computer. Click Install to n installing these requirements.
Status	Requirement
Succeeded	Microsoft SQL Server 2017 Express for AxiomV (x64)
Installing Cod	leMeterRuntime
	Testal County
	Install

Follow On screen instruction to finish CodeMeter installation





Click on *Finish* to start installing AxiomVR4[™] Server.

AxiomServer - InstallShield Wizard		Х
	Welcome to the InstallShield Wizard for AxiomServer The InstallShield Wizard will install AxiomServer on your computer. To continue, click Next.	
InstallShield	< <u>B</u> ack [<u>Next></u>] Cancel	

Follow On screen instruction to continue installation.



AxiomServer - InstallShield Wizar	d	×
Customer Information Please enter your information.		
	Please enter your name and the name of the company for which you work.	
	User Name:	
-	Company Name:	
	KBH	
InstallShield	< <u>B</u> ack <u>N</u> ext > Canc	el 📄

AxiomServer - InstallShield Wiz	ard
Choose Destination Location Select folder where setup will	n install files.
	Setup will install AxiomServer in the following folder.
	To install to this folder, click Next. To install to a different folder, click Browse and select another folder.
	Destination Folder C: \Program Files (x86) \RBH\AxiomV\ Browse
	C: \Program Files (x86) \RBH \AxiomV \



AxiomServer - InstallShield Wi	zard	×
Setup Status		
	The InstallShield Wizard is installing AxiomServer Validating install	
InstallShield		Cancel
AxiomServer - InstallShield Wiz Setup Status	/ard	×
	ciomServer Configuration Wizard If not using default, select database server, enter userid and password otherwise click Next SQL Server [Local] \AXIOMSYSTEM Connect using	
InstallShield		Cancel

Default SQL Server name, and *Login ID* and *Password* are already entered here. Click Next to install databases.

Select "No Change" option if you already have AxiomV databases. Select Option
Create new database

For new installations select *Create New Database.* No Change is used to reconnect to an existing database. Click *Finish* to continue.

Select "No Change" option if you already have AxiomV databases.
Select Option Create new database
Installing AxiomLanguage
< Back Finish

AxiomServer Config	uration Wizard
	Select "No Change" option if you already have AxiomV databases.
	Select Option Create new database
Se	Configuration successful enver Setup X
	AxiomV Server Configuration succeeded!
	ОК

Along with successful installation of AxiomVR4 server will show up the *License Server Configuration* window.

License Server Configuration		2
License Server Computer Name/IP Address:	RENUVMS2016	
	Load	Save

Installer needs to put either the Server computer's name or the *I/P* address of the machine and click Save.

And clicking OK to Axiom Server Configuration window will prompt to restart the machine.



Click on *Finish* to complete setup.

After the reboot of machine, right click on AxiomV Icon on the desktop and *Run as adminitrator*



This will open up AxiomVR4 Sign in screen

	Axiom V		
Copyright ©	Login ID Password	v5.3.6	nts reserved
	Data Server (Local)\4XIDMSYSTEM	•	Ţ

A successful log in will pop up the License System message before opening up AxiomV Security System window:



AxiomV[™] system software comes with 14 days trial license, after which the system will not run unless user registers with RBH and activates the License.

Registration and Activation can be done any time during the trial period as well. Follow the instructions in *AxiomVRegistration Activation.pdf* to register and activate.

Prerequisites of AxiomVR4[™] Enterprise Installation

Need to have SQL server 2014, 2016, 2017 or 2019 already installed on your machine to proceed for AxiomVR4[™] Enterprise installation depending upon Operating systems' requirements.

SQL server should be installed as a Default instance, and in Mixed mode for user *sa*.

Make sure that:

- 1. Your windows operating system is compatible with the version of SQL server you'll be installing.
- 2. In SQL Server Configuration Manager, for the Protocols for MSSQLSERVER, Named pipe and TCP/IP should be enabled.



AxiomVR4[™] Data Server

Axiom Data Server needs to be installed on the same machine where SQL server is installed.

It is optional to install rest of the AxiomVR4[™] Servers (comm. Server and optional servers) on the same machine where Axiom data Server and SQL server are installed or can install other servers on separate machines depending upon the requirements of the system.

 Name
 Date

 ISSetupPrerequisites
 1/13

 AxiomDataSencer
 1/13

 DVCMain
 Open

 DVCSetup
 Run as administrator

 ISSetup.dll
 Troubleshoot compatibility

Open the AxiomDataServer folder on the CD.

Click on AxiomDataServer.exe and *Run as administrator*

It will start installing prerequisite .Net Framework 4.7, if it's not already part of the operating system.

It requires a reboot of the machine after installing .net framework 4.7.



After reboot, it continues with Code meter installation, which is a third party installation to manage Licensing.

Follow On screen instruction to finish CodeMeter installation

🙀 CodeMeter Runtime Kit Rec	luced v6.60a Setup — 🗆 🗙
	Welcome to the CodeMeter Runtime Kit Reduced v6.60a Setup Wizard
Critical Control of the second	This will install CodeMeter Runtime Kit Reduced v6.60a on your computer. Click Next to continue or Cancel to exit the Setup Wizard.
	Back Next Cancel



Click on *Finish* to start installing SQL 2005 Backward compatibility patch to be able to install Data server.







Click Next to continue installation.

cense Agreement		
Please read the following license agr	eement carefully.	
Press the PAGE DOWN key to see th	e rest of the agreement.	
Copyright © 1995 - 2020 RBH Acce All rights reserved. Printed in Canac reproduced, or stored in any form b Access Technologies Inc. This software is subject to change v without warranty of any kind, eithe performance, merchant ability, or fi Access Technologies Inc. nor its des entity with respect to any liability, k caused directly or indirectly by this	ess Technologies Inc. da. No part of this software may be by any means, without the written without notice. This software is pro er express or implied, including but r itness for any particular purpose. N alers or distributors shall be liable to oss, or damage, caused or alleged information.	e used or consent of RBH wided as is, not limited to leither RBH o any person or to have been
Do you accept all the terms of the pr select No, the setup will close. To in accept this agreement.	eceding License Agreement? If yo nstall Axiom DataServer, you must	u Print
IIShield		

Read the License Agreement, and accept it by clicking on Yes.

Axiom DataServer - InstallShield Wizard	×
Customer Information Please enter your information.	Z
Please enter your name and the name of the company for which you work.	
User Name:	
Windows User	
Company Name:	
RBH	
InstallShield	
< Back Next >	Cancel

Click Next to continue.

Axiom DataServer - InstallShield Wizard	×
Choose Destination Location Select folder where setup will install files.	
Setup will install Axiom DataServer in the following folder.	
To install to this folder, click Next. To install to a different folder, click Browse and another folder.	l select
Destination Folder C: \Program Files (x86) \RBH \AxiomV \ InstallShield	owse
< Back Next >	Cancel

If you do not want to keep the default destination folder for installation files, click *on Browse* and select a different location to install the software and click *Next*

	istallShield Wizard	
atabase Server		
Select database se	erver and authentication method.	
Connection Name:	AxiomVConnection	
Database server th	nat you are installing to:	
(local)	~	Browse
Connect using:		
 SQL Server al Login ID: 	uthentication using the Login ID and password below	

Enter the SQL Server information, Login Name (userid 'sa') and its required password before clicking *Next*.

xiom DataServer - InstallShield Wizard			×
Ready to Install the Program		1	
The wizard is ready to be qin installation.			
Click Install to begin the installation.			
If you want to review or change any of your exit the wizard.	installation setti	ings, click Back. Cl	ick Cancel to
istallShield		1.1	
		100 C	

Click Install to continue.

Axiom DataServer - InstallShield Wizard	×
Setup Status	Z
The InstallShield Wizard is installing Axiom DataServer	
Writing system registry values	
InstallShield	Cancel

Installation may take several minutes. Progress will be indicated.

Along with successful installation of AxiomVR4 Data Server will show up the *License Server Configuration* window.

License Server Configuration		x
License Server Computer Name/IP Address:	RENUVMS2016	
	Load	Save

Check and confirm the License Server Computer name by clicking Save and close the window.



Click *Finish* to restart machine and finish installation of database server.

Other than installing AxiomDataServer service, Data server installation also installs AxiomDataProcessingServer and AxiomLogManagementServer services.

Services				
AxiomDataProcessingServer	Name	Description	Status	^
Stop the service Restart the service Description: AxiomV Data Processing	 ActiveX Installer (AxInstSV) AllJoyn Router Service App Readiness Application Identity Application Information Application Layer Gateway Ser Application Management AppX Deployment Service (Ap 	Provides User A Routes AllJoyn Gets apps ready Determines and Facilitates the r Provides suppor Processes install Provides infrastr	Running	
	 Auto Time Zone Updater AxiomDataProcessingServer AxiomDataSever AxiomLogManagementServer 	Automatically s AxiomV Data Pr AxiomV Dataser AxiomV LogMa	Running Running Running	

AxiomDataProcessingServer, as the name indicates manages Data processing.

All the communication servers now communicate with Axiom Data Processing Server, which then contacts databases to manage data processing, instead of all communication server directly contacting databases to manage their own data separately.

AxiomLogManagementServer manages archival of the Log (History) databases.

These two services AxiomDataProcessingServer, and AxiomLogManagementServer, should be started before communication servers' service is started, otherwise communication servers will not poll networks.

Sharing and Security

You would need to share the Data folder and provide proper security for it on data server machine, for communication server and AxiomVR4 clients to work properly on same machine or different machines.

📜 Data Properties	×
Advanced Sharing	×
☑ Share this folder	
Settings	_
Share name:	
Data	
Add Remove	
Limit the number of simultaneous users to:	
Comments:	
Permissions Caching	
OK Cancel Apply	
OK Cancel Apply	

Click on *Permissions* to provide *Modify/Change* permissions to everyone.

Add	Remove
Allow	Deny
	Add Allow

Users may need to be provided *Modify* access on this folder in Security tab

📕 Permissions for Data		×
Security		
Object name: C:\Program Files (Group or user names: CREATOR OWNER SYSTEM Stream Administrators (RENUVMS20)	x86)\RBH\Axiom\ 16\Administrators)	∿Data ^
Users (RENUVMS2016\User & TrustedInstaller	s)	~
<		>
	Add	Remove
Permissions for Users	Allow	Deny
Full control Modify Read & execute List folder contents Read		▲ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■
ОК	Cancel	Apply

AxiomVR4[™] Communication Server

Open the AxiomCommServer folder on the CD.

Name	Ν	Date modified	Туре
ISSetupPrerequisites	45	1/14/2020 11:31 AM	File
AxiomCommsServer		A 14 A DODDO 44 DC 44 A	
CVCMain	Open		
R CVCSetup	👂 Run as administrator		
Setup.dll	Troubleshoot compatibility		
	Pin to Start		

Click on AxiomCommServer.exe and *Run as administrator*

Status	Requirement
Pending	Microsoft .NET Framework 4.7.2 Full

Click on *Install* to start installing Microsoft .Net framework 4.7.2, which is a prerequisite for all server and client installations.

After the installation of .Net framework 4.7.2, the reboot of machine is required.

After the reboot it will start with the installation of Code Meter. Follow the on screen instruction to finish installation of Code meter.



Clicking on *Finish* will continue the installation of comm server.

Axiom CommsServer - InstallSI	hield Wizard
2 .	Preparing to Install
	Axiom CommsServer Setup is preparing the InstallShield Wizard, which will guide you through the program setup process. Please wait.
	Preparing to Install
	Cancel



Click Next to continue.

icense Agreement	1	
Please read the following license agre	eement carefully.	
Press the PAGE DOWN key to see the	e rest of the agreement.	
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Access Technologies Inc. This software is subject to change v	without notice. This software is provided as is,	
without warranty of any kind, either	r express or implied, including but not limited to	
Access Technologies Inc. nor its dea	alers or distributors shall be liable to any person of	or
entity with respect to any liability, lo	oss, or damage, caused or alleged to have been information.	~
caused an eedy of maneedy by ons i	htennessan	
Do you accept all the terms of the pre	eceding License Agreement? If you	int
Do you accept all the terms of the pre- select No, the setup will close. To in- accept this agreement.	eceding License Agreement? If you Istall Axiom CommsServer, you must	int
Do you accept all the terms of the pre select No, the setup will close. To ins accept this agreement. allShield	eceding License Agreement? If you Istall Axiom CommsServer, you must	int

Read the License Agreement and click Yes to accept it.

Axiom CommsServer - InstallShield Wizard	×
Customer Information Please enter your information.	Z
Please enter your name and the name of the company for which you work	
User Name:	
Virtual	
Company Name:	
RBH	
InstallShield Key Sack Next >	Cancel

Click *Next* to select the path of installation.

xiom CommsServer - InstallShield Wizard X
Choose Destination Location Select folder where setup will install files.
Setup will install Axiom CommsServer in the following folder.
To install to this folder, click Next. To install to a different folder, click Browse and select another folder.
Destination Folder C:\Program Files (x86)\RBH\AxiomV\ Browse
<pre>stallShield < Back Next > Cancel</pre>

Accept the default path or *browse* and select the destination folder path, and click Next to proceed.

Axiom CommsServer - InstallShield Wizard	×
Ready to Install the Program The wizard is ready to begin installation.	
Click Install to begin the installation.	
If you want to review 😡 change any of your installation settings, click Back. Click Cancel t exit the wizard.	o
InstallShield	
< Back Install Cance	el

Click *Install* to start installation of AxiomVR4 comm server in selected folder.

Axiom CommsServer - InstallShield Wizard	×
Setup Status	
The InstallShield Wizard is installing Axiom CommsServer	
Removing backup files	
InstallShield	Cancel

Axion	n CommsServer - InstallShield Wizard	
	Database Configuration Wizard	
	Database Configuration Wizard Server Name [Local] User Information Configuration Configuration Password: Password:	
	Ok Cancel	

Axion	n CommsServer - InstallShield Wizard	
	Database Configuration Wizard	
	Server Name	
	RenuVMS2016	
	User Information	
	Ose Data Server authentication	
	Login Name: sa	
	Password: ******	
	Ok Cancel —	
	< Back Finish Cancel	

Fill in the server name (Data server machine's name or I/P address), user ID for SQL server (sa), and required password, and click *OK* to complete installation of Comm server.

Axion	n CommsServer - InstallShield Wizard
	Database Configuration Wizard
	Server Name RenuVMS2016
	Communications Configuration X
$\overline{(}$	AxiomV Communication Server configuration has completed successfully!
	ОК
	Ok. Cancel
	< Back Finish Cancel

Click OK to finish.



You would need to restart the machine.

AxiomVR4[™] Client Installation

Open the AxiomVClient folder on CD

Setup WindowsInstaller-KB8	Open Run as administrator Troubleshoot compatibility
Setup.dll	1/14/2020 4:50 PM
Sigdiplus.dll	2/26/2004 8:33 PM
🔂 Axiomclient	1/14/2020 4:50 PM
0x0409	3/21/2016 1:04 PM
J Windows	1/14/2020 4:53 PM
퉬 Win	1/14/2020 4:53 PM
System32	1/14/2020 4:53 PM
🍶 Program Files Folder	1/14/2020 4:53 PM
🍌 program files	1/14/2020 4:53 PM
ISSetupPrerequisites	1/14/2020 4:53 PM

Click on AxiomClient.exe and *Run as administrator*

Axiomclient - Instalishield Wizard Axiomclient requires the following items to be installed on your computer. Click Install to begin installing these requirements.			
Status Pending	Requirement Microsoft .NET Framework 4.7.2 Full		
	Install Cancel		

Installation starts installing .net framework 4.7.2, which is prerequisite of AxiomVR4 system. Click *Install* to continue installation.

<u>A</u> be	ciomclient requires the following items to be installed on your computer. Click Install to gin installing these requirements.
Status	Requirement
Installing	Microsoft .NET Framework 4.7.2 Full
stalling N	irrooff NET Framework 4.7.2 Full
stalling N	licrosoft .NET Framework 4.7.2 Full

Status	Requirement
.nstalling	MICROSOTT INET FRAMEWORK 4.7.2 Full
	Axiomclient - InstallShield Wizard
C	now or No if you plan to restart later.
U	Now of No If you plan to restart later. Yes No

A reboot of the machine is required to continue AxiomVR4 Client installation



After reboot, it will continue installing Code Meter which is required for Licensing system.

Again follow on screen instructions to finish installing code meter and start installation of AxiomVR4 Client

Please read the following license agreem	ent carefully	
ricuse read the rollowing license agreen	en concrony.	
Press the PAGE DOWN key to see the re	st of the agreement.	
Copyright © 1995 - 2020 RBH Access T	echnologies Inc.	^
All rights reserved. Printed in Canada. I reproduced, or stored in any form by a Access Technologies Inc.	no part of this software may be used of ny means, without the written consent	ofRBH ≣
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caused directly or indirectly by this info	rmation.	~
Do you accept all the terms of the prece	ding License Agreement? If you I Axiomclient, you must accept this	Print
agreement.		
agreement. allShield		

Click Yes to accept License Agreement and fill in your company's information.

Axiomclient - InstallShield Wizard	×
Customer Information Please enter your information.	Z
Please enter your name and the name of the company for which you work.	
User Name:	
Test	
Company Name:	
RBH	
Testellchield	
<pre>stalishieid</pre>	Cancel

Click Next to continue

Axiomclient - InstallShield W	/izard ×
Choose Destination Location Select folder where setup will install files.	
Setup will install Axiomclient in the following folder.	
To install to this folder, click Next. To install to a different folde another folder.	er, dick Browse and select
Destination Folder C:\Program Files (x86)\RBH\AxiomV\	Browse
InstallShield	
< Back	Next > Cancel

Accept the default path or *Browse*, if need to change destination folder for installation, and click *Next*.

Axiomclient - InstallShield Wizard	×
Ready to Install the Program The wizard is ready to begin installation.	5
Click Install to begin the installation.	
If you want to review or change any of your installation settings, click Back. Click Cancel to exit the wizard.	
InstallShield	
< Back Install Cancel	

Click on Install to continue.

Axiomclient - InstallShield Wizard	×
Setup Status	Z
The InstallShield Wizard is installing Axiomclient	
Copying new files	
InstallShield	Cancel

Machine N	ame\AXIOMS`	YSTEM"	in Delaultis Sel	
RENUS20	16			
	mation C Use \ Se Use E Login Name: Password:	Windows authenticatio Data Server authentica sa	n tion	Default
Axiom Data	Folder			

Fill in server name, log in information for SQL server, and path of **Data** folder which should already be shared in Data server machine, and click *OK* to continue installation of AxiomVR4 client.

Aviomclient - InstallShield Wizard Database Configuration Wizard
Server Name RenuVMS2016
Client Setup × La AxiomV Client configuration succeeded!
Axiom Data F

Click OK to get Pending restart window.

Axiomclient - InstallShield Wizard		
	InstallShield Wizard Complete Setup has finished installing Axiomclient on your computer. Yes, I want to restart my computer now. No, I will restart my computer later. Remove any disks from their drives, and then click Finish to complete setup.	
	< Back Finish Cancel	

Click Finish will restart machine.

AxiomVR4 Upgrade

Run the latest available Service pack from the upgrade folder of the CD.

Upgrade package is same for Data server, comm server, as well as Client installation.

All servers and clients must run the same version of software.

Just follow the on screen instructions to upgrade AxiomVR4 servers and clients.



Click Yes to start upgrade Wizard



Click Next to get the License Agreement

License Agreement Please read the following license agreem	ent carefully		New Y
	iene carerany.	<u>\</u>	Contraction of the second
Copyright © 1995 - 2020 RBF All rights reserved. Printe this software may be used o any form by any means, with RBH Access Technologies Ino This software is subject to This software is provided a any kind, either express or	Access Ter d in Canada or reproduce hout the wr c. c change with as is, with r implied,	chnologies a. No part ed, or sto itten conse thout notic out warrant including 1	Inc. ^ of red in ant of ce. ty of but
fitness for any particular purpose. Neither RBH Access Technologies Inc. nor its dealers or			~
• I accept the terms in the license agreeme	nt		
C I do not accept the terms in the license ag	greemen <mark>t</mark>		
allShield			

Accept the License Agreement and click on Next

Extracting Files		
The contents of this package ar	e being extracted.	Contraction of the second
Please wait while the InstallShiel on your computer. This may tak	d Wizard extracts the files needed e a few moments.	to install AxiomVR4
Reading contents of package		

Setup	×
The upgrade may cause some outdated features of Please contact sales before upgrading.	the system to stop working.
	ОК

You may get a warning message to confirm from your sales representative if you have some optional CCTV/Bio integration already installed on your system, if those are still supported.

🖨 AxiomV Upgrade	×
Select the AxiomV Installation Folder	
C:\Program Files (x86)\RBH\AxiomV	
	Run

Select the AxiomV installation folder.

AxiomV Upgrade		Х
Running script file AxiomData-FN.sql		
	Run	

Click Run to start upgrade.



Before finishing the upgrade, it will bring up the License Server Configuration window.

Confirm that the license Server name is correct, *Save* and close the window to finish upgrade successfully.

🖨 AxiomV U	pgrade		X
Dependencie	Setup	\times	
	Upgrade has finished successfully.		
	ОК		Run

Make sure to reboot the machine after the upgrade.